

**SANCHAR NIGAM EXECUTIVES' ASSOCIATION**  
(Recognized Executives' Association)  
**KARNATAKA CIRCLE, BANGALORE.**



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To,  
The General Secretary.  
SNEA CHQ, New Delhi.

**Sub: Backhaul Transmission media critical Issue being faced by Karnataka - reg.**

Respected Sir,

In Karnataka we are facing critical issue of **very unstable Back haul transmission media** due to which there is regular interruption of FTTH and EB circuits services. This month condition is very worst due to which FTTH disconnections and EB Customers complaints are more in Karnataka.

**There are three critical issues which needs to be addressed are as follows.**

1. Karnataka data traffic is connected to **internet gate way of Airtel at Chennai**. From Bangalore to Chennai our traffic will go on our STR route which is frequently getting interrupted due to which **entire Karnataka data traffic is being affected**.
2. Inter BA / OA connectivities to BNG are through CN TX S routes which are also getting interrupted frequently and there are no sufficient staff support and other adequate resources for CNTX Karnataka staff to attend the faults on priority.
3. All the CN TX S long routes got damaged due to many road widening and other developmental works. Due to which the number of OFC are many and lead to heavy losses which is causing service quality. Most of the OFC cables served for more than 24 years and have lost their life and having high loss.

These issues taken up with concerned many time but it is not being resolved. Many FTTH EB and Mobile CUG customers are getting disconnected. Recently Karnataka state Police Department has disconnected **BSNL mobile 39000 CUG Connections** and now **Anganwadi Asha Workers arround 50000 CUG connections** may also get disconnected from BSNL.

**The remedies for resolving above critical issues** of Karnataka may be pursued and supported for Karnataka are as below.

1. Connectivity of Existing all Internet Traffic of Karnataka ( **through 8 nos of 10 G links**) may be done immediately at Bangalore IGW instead at IGW Chennai so that **Interuption from Bangalore to Chennai can be avoided.**

All the Core network of FTTH other data service elements are housed only at Bangalore and any link failure to Bangalore definitely affect our services. Hence it is to suggest there must be alternate arrangements for **disaster management to handle the Data traffic of Karnataka.**

Ex: Ddata traffic of Karnataka may be divided and connected to two to three nearest IGWs like IGW Bangalore ( For south Kkarnataka traffic), IGW Hyderabad / Pune MH ( For North Karnataka Area traffic) so that the interruption can be avoided to the best possible way.

2. **Immediate Hiring of bandwidth from oteher TSPs** to resolve the issue. All the good old OFC cable routes which are having more transmission losses and many are beyond repair are to be replcaed immediately for better quality of services as many recent new equipments like OTN / BNGs are having sharp threshold of optical Receive power and wont work satisfactorily beyond threshold limit.

3. **CN TX S Karnakata having accute shortage of staff and more RKM** as compared to the **CN TX S other circles like Kerala, AP , And Telangana.** Posting of adequate staff with supporting resources will help to strengthen CN TX S Karnataka network which is backbone for all BSNL servises.

SNEA Karnataka appeals for your kind intervention with **CMD BSNL** for the support for the above issues and suggestions for the early resolution in the intrest of **BSNL and customer retention** pl sir

Thanking you.

Yours faithfully



**S P Jagadale**  
**CS SNEA Karnataka**