

SANCHAR NIGAM EXECUTIVES' ASSOCIATION

(Recognised Majority Executives' Association)

KARNATAKA CIRCLE, BANGALORE.



S P Jagadale

Circle Secretary,

AGM MS Bangalore,

O/o GM Mobiles, CGMT Office Bangalore

Mobile. 9449854799

E-Mail:- spjagadale.bsnl@gmail.com

No. SNEA/Correspondence /19-20/

Dated: 5th March 2019

To,

Shri K Sebastin,

General Secretary, SNEA CHQ

New Delhi.

Sub: Paying High attention for STR network and SSA OFC network maintenance reg.

Respected Sir,

As you know for any Telecom services the core elements / main gateways will be placed in THQ /DHQ and Capital cities. From subscriber To reach these core elements from THQ to DHQ, DHQ to capital city has to come through STR long distance cable. Now the **STR OFC network is the main backbone** for each and every services **GSM, MPLS, Broad band gateways, NGN, CPAN** all IP based core elements are located in metro cities like **Bangalore, Chennai, Hyderabad, Trichy** etc which are located far away from DHQ / THQ. The supporting OFC network is only STR. But the **BSNL management failed to see the importance of STR OFC network and not giving priority in fund allotment**. There is no proper staff support and no proper fund allotment for **Diesel to Vehicles, temporary advances, labour payments, etc**. The deserving importance for STR which is backbone of our telecom network is denied by our Corporate Office.

This act of denial of priority to STR while allotting resources is very condemnable. Needless to say , STR staff in spite of all the crisis , they are carrying the splicing machine, cable pieces, jointing kits on their personnel two wheeler going to the long route and attending the faults . Our executives from SSAs also aware of importance of STR and extending all the co-operation to STR, but for how long they will also be able share the very limited resources available with them?? Why our corporate office has turned the blind eye on such situation?? The situation is going from bad to worst with every passing day. In last month due to STR Faults many SSAs are isolated for many hours together. This isolation is now being taken very seriously by Banks and others who are entirely dependent on BSNL for their connectivity. This is harming the image of BSNL in the eyes of general public.

Situation has reached to the stage where in our EB Customers including Banks/Govt departments FTTH vendors (Revenue sharing model) are thinking of surrendering our connections and the situation is very much en-cashed by private operators with lucrative packages. It's high time that our top bosses should be awakened from their deep slumber, and

make them distribute the limited fund available with some wisdom and not as per their fancy. **The fund requirement for the STR is very meager as compared to all circles. But the entire circle revenue depends on the availability of the STR network and SSA OFC network.** Now the above said facts and figures are they not sufficient enough to demand high priority for fund allocation to STR for vehicle, diesel, labour payments and temporary advances?

Our executives are much cautious and concerned about the STR network importance but sorry not the BSNL management. **Everywhere road expansion, metro rail work in Bangalore, GAIL, Electricity board transforming all overhead cable to underground , laying of Private operator cables , all these works are damaging our BSNL OFC network severely and frequently.** Protection is more important, Continuous day and night patrolling is required which is very difficult without any vehicle support, staff and labour support.

Our Executives are committed and also working for 24 x 7 , but if timely proper essential support is given then only their effort will be fruitful in giving quality and uninterrupted services to our esteemed customers and it will help to gain the confidence of our existing VAS customers with the BSNL please.

No service will remain with us without our backbone (Strong STR Network). Hence it is humble appeal to **GS SNEA and entire CHQ to take STR issue** on highest priority with **CMD BSNL** and get the prioritized fund allotment for STR, sufficient staff support also.

Thanking you,

Yours faithfully,
S P Jagadale
Circle Secretary,SNEA