

SANCHAR NIGAM EXECUTIVES' ASSOCIATION

(Recognised Majority Executives' Association)

KARNATAKA CIRCLE, BANGALORE.



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No. SNEA/Mtce Corrs /18-19/

Dated: 6th February 2019

To,

Shri S K Mishraji

Chief General Manager Telecommunications

Karnataka Circle, BSNL,

Bangalore-560008.

Sub: Providing fearless working atmosphere to Executives and staff who are working in outdoor network and Transmission reg.

Respected Sir,

It is bring to your kind notice that, at many places lots of developmental activities being taking place by various agencies / departments. BSNL infrastructures like UG copper cables, Pillars, OFC cables, Duct networks etc are being severely damaged for which no compensation being borne by any agencies. As we are in crisis of men, money and material even our executives are putting their personnel money and their best effort to restore the services and gaining the confidence of our esteemed customers. Our executives are working day and night to protect and safe guard our network and assets.

As it is known In Bangalore it is very difficult to take any underground related works during day time because of heavy traffic, most of the underground related works are being taken up during night by many agencies and our BSNL underground cable network becoming the first victim and our services are being affected severely. To safe guard our network our staff are working during the night also. But at many instances other agencies are not intimating us and simply damaging our cables. Once the fault occurs then our staff goes to attend the fault, either BBMP or Police stops our staff to work and some time they have filed a case on BSNL staff as if the road was damaged by BSNL. BSNL is being penalized even for not our faults.

The Police and BBMP authorities are harassing the outdoor staff very rudely and creating fear, it is demoralizing the field staffs who are working day and night for safeguarding the BSNL network and giving service to the customers.

I would like to bring the recent case to your kind notice, the **BESCOM** authority entrusted M/s L & T to lay their UG power cable , during their execution they have damaged our primary 2000 pairs copper cable of Ulsoor connected exchange Bangalore. When our staff went to attend the fault at night police authority came and arrested our executive **Sri Vishwanathan P, JTO Ulsoor** and put him under police custody whole night and released in the morning on bail. **FIR is filed against this JTO even there is no fault of his.** The letter from the concerned victim is attached here with which is self explanatory. This has created very much fear in the field staff.

Sir You may kindly speak to the higher authority of Police and ensure that false FIR filed against Sri Vishwanath P JTO Ulsoor is withdrawn immediately and he is to be supported morally.

The said fault is still not been attended since 29th Jan 2019. One more 2000 pairs UG cable cut by STP on 1st February 2019 still not been attended because of the police authority constraints and fear. The customers connected to these cables are bitterly complaining. These cable caters for major banks, corporate offices, BBMP offices, major Hotels, important residential areas etc.

This is the second incidence in the same exchange area, which brought much fear in the outdoor staff to work in the field.

Hence It is our humble appeal to you is that sir, your kind intervention with **commissioner of Police** and **BBMP** for extending their cooperation with BSNL staff for attending the faults which occurred by other agencies work without our notice and enable us to give service to the public.

Your support will bring moral boost among the field staff to work fearlessly and it will help to protect and safe guard our BSNL network and assets in future also.

Thanking you,

Yours faithfully,
S P Jagadale
Circle Secretary, SNEA