

SANCHAR NIGAM EXECUTIVES' ASSOCIATION

(Recognized Executives' Association)

KARNATAKA CIRCLE, BANGALORE.



S P Jagadale

Circle Secretary,

AGM MS Bangalore,

O/o GM Mobiles, CGMT Office Bangalore

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No. SNEA/Corrs /22-23/

Dated: 3rd September 2022

To,

The Chief General Manager Telecom,
Karnataka Circle, Bangalore.

Sub: Stop empowering responsibility of Motivational training "Customer / Citizen Centricity program to Centum learning limited Institute which belongs to Bharati Airtel reg.

Respected Sir,

It is learnt that BSNL CO management initiated motivational training program (**Karma Yogi**) for our esteemed customers and our BSNL staff. This is being done through an agency called **Centum learning limited**. It is very surprise to know that when we logged in to the Official website of Centum learning limited it is very shocked to know it belongs to **M/s Bharati Airtel**. During today's web meeting by ZTTC and training firm Centum learning limited the representative from Centum learning limited was wearing the **T shirt with M/s Bharati Airtel logo and name**.

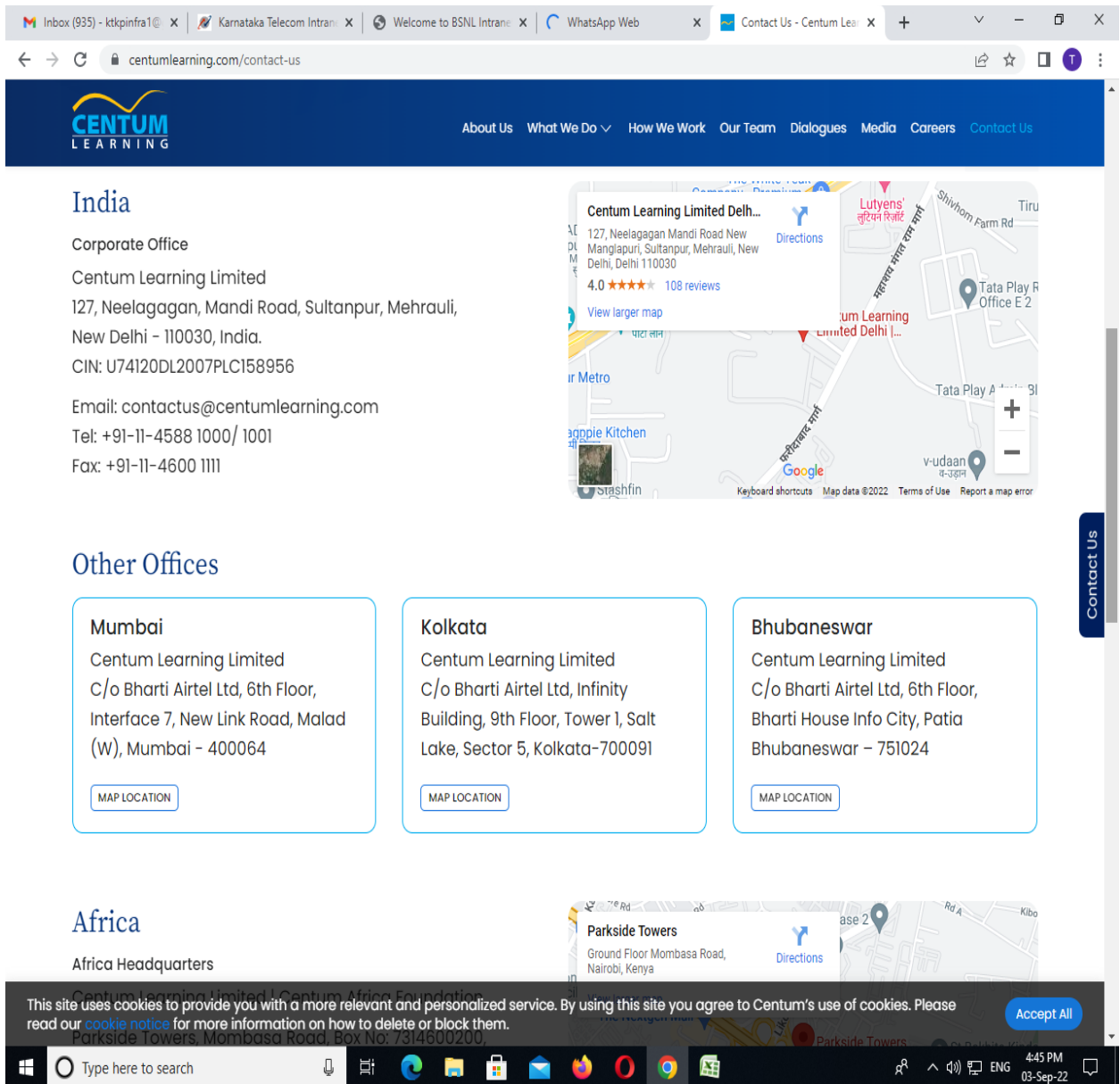
As it is well known **that M/s Bharati Airtel** is one of the TSP and **major competitor for BSNL**, how come BSNL management can give such secured survey information of our customers and in house staff working process and internal confidential data to our competitors hand.

It clearly shows the management is totally failed to go through the in depth information of firm i.e **Centum learning limited**, from which they are asking survey BSNL and train our customers and staff which is not acceptable. This is totally condemnable and will be protested for immediate cancelation of the process of surveying and training program with Centum learning limited and termination of the contract.

It is to request your kind self that your Good Office may kindly convey this very serious matter to BSNL CO immediately and ensure that the motivational training programme in Karnataka will not be through Centum learning limited which belongs to M/s Bharati Airtel.

The Details of the Centum website and their Office address In India are as below for your kind reference.

<https://www.centumlearning.com/contact-us>



India

Corporate Office

Centum Learning Limited
127, Neelagagan, Mandi Road, Sultanpur, Mehrauli,
New Delhi - 110030, India.
CIN: U74120DL2007PLC158956
Email: contactus@centumlearning.com
Tel: +91-11-4588 1000/ 1001
Fax: +91-11-4600 1111



Other Offices

Mumbai

Centum Learning Limited
C/o Bharti Airtel Ltd, 6th Floor,
Interface 7, New Link Road, Malad
(W), Mumbai - 400064

[MAP LOCATION](#)

Kolkata

Centum Learning Limited
C/o Bharti Airtel Ltd, Infinity
Building, 9th Floor, Tower 1, Salt
Lake, Sector 5, Kolkata-700091

[MAP LOCATION](#)

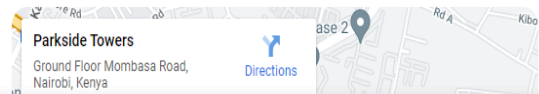
Bhubaneswar

Centum Learning Limited
C/o Bharti Airtel Ltd, 6th Floor,
Bharti House Info City, Patia
Bhubaneswar - 751024

[MAP LOCATION](#)

Africa

Africa Headquarters



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Thanking you.

Yours faithfully
S P Jagadale, CS SNEA Ktk

Copy to : The General Secretary SNEA CHQ New Delhi for information and immediate intervention with BSNL CO to stop this process immediately pl.