

SANCHAR NIGAM EXECUTIVES' ASSOCIATION

(The Only Recognized Majority Executives' Association)

KARNATAKA CIRCLE, BANGALORE.



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No. SNEA/Corrs /23-24/

Dated: 25th September 2023

To,
The Chief General Manager Telecom,
Karnataka Circle, Bangalore.

Sub: Request for formal agenda meeting with SNEA Karnataka reg.

Respected Sir,

It is great pleasure to inform that In 3rd Executive membership verification SNEA got elected and emerged as **the only recognised majority association** in the BSNL for the welfare of BSNL executives. Being the majority association has greater expectations from the members to resolve the field issues which our Executives are facing day to day in BSNL operation and maintenance activities and the resolution of Executives welfare issues.

The agenda are categorised as below for kind discussion and resolution of the same in time bound manner which will encourage our Executives to deliver their best and work efficiently for the betterment of the BSNL.

It is requested your kindself for allotment of schedule for Formal agenda meeting date and timing for SNEA Karnataka at the earliest, may kindly be intimated please.

Field Issues:

1. Pending temporary advance settlement at the earliest.
2. The FMS and wallet for the FTTH activities should be made more users friendly on par with Private ISPs.
3. The assigned target of uptime of mobile services is unable to achieve because of poor Infra like improper Battery, Power plant modules and non working of DG sets.
4. The Outsourcing of OFC routes to be decentralised and to be made OA wise tender for smooth operation.
5. Termination of existing M/s Pratap Technocrats OFC tender whose performance is not satisfactory.
6. Shortage of materials / accessories like Patch cards, Non availability of OTDR & splicing machine.
7. Requirement of Startup Batteries for Engine Alternators at many locations.
8. Minimum Four numbers of Laptops are required to all OA for day-to day maintenance for trouble shooting of the Faults in circuits provided to Bank /KSWAN's etc. to access the CPE's, DSLAM's, and for checking Speed issues at Customer Premises,etc.
9. Marketing targets in the area of non availability of 3G mobile services to be reviewed.
10. EB / marketing IPMS targets may be given on realistic basis.
11. Agreement with few more IP vendors in mobile for improved coverage.

HR and Welfare Issues:

1. Consideration of long pending **Rue 8 request transfer of JTOs / JAOs.**
2. Empanallment of hospitals for indoor treatment on cashless basis.
3. Implementation of new revised CGHS rates for the indoor treatment.
4. Proper maintenace of staff quarters, IQs and ensure hygenic Office wash rooms.
5. Extending the previlage of Second Saturday holiday to field staff also.
6. Extra weightage in **attendance and IPMS** may be given to the field staff who are working beyond office hours of 7 and half hours every day and working even during Holidays.
7. The recognition and appreciation of extraordinary work done by the executives may be done as a motivation.
8. Priorites may be given while IQ allotment for those who are coming for Official duty.

Suggestions for the betterment of BSNL:

1. Posting of Executives for EB and Marketing may be done by calling volunteers who are having the qualification of MBA and good talkative marketing skills so that output / efficiency will be more.
2. To improve the collecion efficiency and recovery of outstanding dues **dedicated pursuit team** may be formed from the interested Executives by calling options to work.
3. Rotation of position of Executives once in five years will avoid the monotonus working for Executives and will help the organisation to get redundancy of manpower in scarcity.
4. Employees' grivence redressal desk to be formed to address the issues of employees to avoid court cases.
5. CSCs are to be strengthened to improve the brand image of the BSNL.
6. To make the digitalisation of Mobile CAFs some common CSCs are to be designated and informed to customers to reach to their nearest CSC and get their KYC digitalised.
7. Renovation of vaccant building will attract for renting out and will fetch good revenue for the BSNL.
8. Relaxation in Ceiling limit of 5 crores turn over for renting out the BSNL land and building will get more renting out proposals.

Thanking you.

Yours faithfully



**S P Jagadale
CS SNEA Ktk**

Copy to: The GS SNEA CHQ for kind Information pl.

Annexure to Agenda dated 25.10.2023

Field Issues:

12. FRAC pending cases at many SSAs.
13. Karwar OA, Bidar OA, Bijapur OA works of Planning and Admin are not merged with DKTD, Gulbarga and Belgaum as in other OA.
14. Support in Allotment of JTOs to CN TX to be extended.
15. Hiring of bandwidth between Kolar and Bangalore as STR Routes are frequently getting interrupted, and PE router to Kolar.
16. Procurement of Txm equipments to avoid the Bandwidth Choking. Splicing machine, OTDR, tools etc for team.
17. Supply of CPAN B nodes and A nodes. Supply of jointing kits and all necessary items, 24f cable for maintenance
18. Hiring of Bandwidth between **Mangalore to Bangalore, Kolar to Bangalore**, to avoid frequent bandwidth issue during STR cable cut.
19. Provision of PE router in Kolar OA HQ to aggregate the traffic.
20. Sufficient MAN equipment, FRT team for every 250km, In that Skilled, Semiskilled and unskilled labours. Dedicated vehicle for ofc. Sufficient vehicle kilometres.

HR / Welfare Issues:

9. Pending medical claim amount to various empanelled / non empanelled Hospitals / employees may be provided and escalated to BSNL CO for early clearance.
10. Utilization of welfare fund for the welfare of employees. Water facility and renovating wash rooms in All Offices/ exchanges.
11. Letter for 3rd PRC and pending pay issues of DRs E2 and E3 pay scales and SAB may be drafted to motivate the executives.
12. Extending the medical claim facilities to employees beyond their Individual Insurance policy limit / not settled claims by Insurance.

Suggestions:

9. Land monetization (Monitor process of mutation) : A separate one SDE Land & Building and one JTO Land & Building post shall be created for under each BA for maintaining the fixed asset account / monitor process of mutation / identification of building for renting out/ monetization of Land under the BA ea die GM(Telecom). For technical assistance can be availed from civil wing and Architect wing. It is more important since some of the building/lands we don't have proper documents.

