

SANCHAR NIGAM EXECUTIVES' ASSOCIATION [INDIA] KARNATAKA CIRCLE



S B Nagavi
Circle Secretary
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No.SNEA/Indoor_Med_treatment/15-16 Dated @ BG 21-102016

To,
Shri P Nagaraju,
Chief General Manager Telecommunications,
BSNL, Karnataka Circle, Bangalore-560008.

Respected Sir,

Sub: Cashless Indoor Medical Treatment under BSNL MRS Rules.

Though, BSNL CO has provided with a Cashless Indoor Medical Treatment under BSNL MRS Rules, the same has not been properly and efficiently handled by the concerned authorities resulting into great financial hardship and mental stress to the employees and family members of our company.

Nowadays every empanelled hospitals in the entire circle are by and large exploiting the employees of our company to pay cash advance, or refusing admission on the pretext of pending bill payment by BSNL or arbitrary reduction in the medical bills claimed by the empanelled hospitals.

On the contrary the concerned BSNL authorities reporting that they are clearing the bills strictly as per the prevailing rules and MOU with the hospital and only inflated claims are dis-allowed. We find that such reductions are done unilaterally without getting proper clarifications from the concerned hospitals. But on pending bills no concrete answer is found by any concerned.

But if we look at the whole issue comprehensively with due weightage and with regard to the welfare of the employee and more particularly the emergent situations of admission to Hospitals, **there is absolute necessity of taking appropriate care and precaution in handling the entire issue with the objective of making the welfare facility extended by BSNL management to be available to the needy one in their dire necessity.**

We therefore request you to kindly look into the matter personally and ascertain the facts, which is presently miserable and pathetic and we are hopeful that a thorough examination and remedial action jointly with the apt cooperation finance wing of BSNL; will definitely go a long way of relief to the needy employee.

Kindly inform us the action taken in this regard.

Thanking you,
Yours faithfully,

S B Nagavi
(Circle Secretary)

1. Smt **Sumam Pillai** GM Finance for infn and needful action as already discussed please.
2. Shri **Anupam Shrivatsavaji**, CMD, BSNL, BSNL CO Newdelhi.
3. Com **K Sebastin**, General Secretary, SNEA CHQ for kind information and n/a.